

Local Members Interest
N/A

Healthy Staffordshire Select Committee - Monday 16 September 2019

Adult Learning Disability 2022 Community Offer:

A. Staffordshire County Council directly provided Learning Disability Services

B. Carers Strategy: 'All Together for Carers'

Recommendations

- a. The Cabinet for Health, Care and Wellbeing recommends that the Healthy Staffordshire Select Committee:
- b. Considers the engagement feedback received and evidence based options appraisal for the future delivery of directly provided Learning Disability services.
- c. Endorses the recommendations for the future delivery of directly provided Learning Disability services.
- d. Considers the engagement feedback received on The Carers Strategy.
- e. Endorses the draft revised Joint Carers Strategy: 'All Together for Carers' in preparation for presentation to Cabinet on 16th October 2019; and subsequent recommendation for delegated decision to the Lead Member for Health, Care and Wellbeing for final sign off and implementation.
- f. Endorses the recommendation for development of a detailed evidence-based options appraisal for the future delivery of Carers Services, including engagement with impacted key stakeholders.

Report of Cllr Alan White, Cabinet Member for Health, Care and Wellbeing

Summary

What is the Select Committee being asked to do and why?

Part A: Staffordshire County Council directly provided Learning Disability Services

1. The Healthy Staffordshire Select Committee is being asked to consider the engagement feedback and evidence-based options appraisal for the future delivery of directly provided Learning Disability Services, as per the Draft Cabinet Report (Appendix 1).

2. Following consideration of this report, The Healthy Select Committee is being asked to endorse the subsequent recommendations (as per the Draft Cabinet Report and specified in Report Background – Point 6).

Part B: Carers Strategy ‘All Together for Carers’

3. The Healthy Staffordshire Select Committee is being asked to consider the engagement feedback received and endorse the revised draft Joint Carers Strategy: ‘All Together for Carers’ in preparation for presentation to Cabinet on 16th October 2019; with delegated decision to the Lead Member for Health, Care and Wellbeing for final sign off and implementation.
4. In addition, The Healthy Select Committee is being asked to endorse the recommendation for development of a detailed evidence-based options appraisal for the future delivery of Carers Services, including engagement with impacted key stakeholders.

Report

Background

Part A: Staffordshire County Council directly provided Learning Disability Services

5. The Healthy Staffordshire Select Committee is being asked to consider the engagement feedback and evidence-based options appraisal for the future delivery of directly provided Learning Disability Services, as per the Draft Cabinet Report (Appendix 1).
6. Following consideration of this report, The Healthy Select Committee is being asked to endorse the subsequent recommendations:
 - a. Approves commissioning of a Supported Living service (care and accommodation), from the independent market, to replace the residential service currently provided by the Council at Greenfields House in Staffordshire Moorlands.
 - b. Approves the commissioning of a Supported Living service (care only), from the independent market, to replace the care currently directly provided by the Council at Horninglow Bungalows in East Staffordshire.
 - c. Approves consultation with staff (and recognised Trade Unions) on the proposed changes for Greenfields House and Horninglow Bungalow.
 - d. Approves the revised Service Charter for the Complex Needs Day Services, including rebranding to “Staffordshire County Council Specialist Day Opportunities.
 - e. Delegates the authority to implement any future changes to staffing and accommodation for the Staffordshire County Council Specialist Day

Opportunities to the Cabinet Member for Health, Care and Wellbeing, in consultation with the Director for Health and Care.

- f. Approves an extension to the contracts for two block-booked residential replacement care services with the current provider until July 2020.
- g. Requests that proposals for the remaining directly provided learning disability services and the long-term future of block-booked residential replacement care services be presented to Cabinet in October 2019.

Part B: Carers Strategy 'All Together for Carers'

7. The Council and the five Staffordshire CCGs have developed a Joint Staffordshire Carers Strategy: 'All Together for Carers'.
8. The Strategy sets out the statutory duties of the Council and the NHS for Carers under the Care Act 2014, Children and Families Act 2014 and the NHS Constitution and is an All Age strategy.
9. In brief the Carers Strategy 'All Together for Carers' is based on the following principles:
 - a. To work in partnership with carers, health and social care providers, communities and employers to develop a society that is carer friendly which values and supports carers to fulfil their caring role and maintain their health and wellbeing and manage their caring role safely, enabling the Council to target resources for those who are most in need of support.
 - b. To prevent, reduce or delay dependency on health and care services by increasing the resilience of individuals and communities in line with Staffordshire's Whole Life Disability Strategy and the Council's vision for Health & Care.
 - c. A clear single point of contact and access, underpinned by a clear and equitable pathway, ensuring those with eligible need received the right support, at the right time with plans to reduce or delay longer term support needs. We will do this in a way which is safe and financially sustainable.
10. The Strategy sets out seven priorities, based on national research, the NHS 10 Year Plan and learning from earlier consultations with carers:
 - a. Improving information, advice and guidance;
 - b. Identifying carers;
 - c. Staying healthy;
 - d. A life outside of caring;
 - e. Assessment and support;
 - f. Crisis Management;
 - g. Recognition and value.

11. Following development of an initial Strategy, a 12-week consultation was undertaken (29th April – 22nd July 2019) with a range of key stakeholders, including carers.
12. The consultation was advertised through the Council's webpages and social media and promoted through a number of public, private and voluntary organisations. There were multiple ways for people to have their say.
13. In addition, the Strategy was presented and discussed in multiple forums and boards including the Health and Wellbeing Board (two approaches), local carer organisations and a young carers specific consultation, undertaken by The Voice Project.
14. A total of approx. 250 direct individual responses were received in response to the engagement (please note this figure does not include attendance to various professional boards and meetings).
15. The overwhelming feedback from the consultation was that the seven priorities are sensible and laudable and are reflective of how the Council and CCGs should be providing information, advice and support to further enhance the lives of carers across Staffordshire.
16. A range of views emerged during the consultation and these are reflected in the final (current) version – the most prominent suggestions were:
 - a. The Council and the CCGs should review the carers pathway to ensure a single gateway and an equitable approach – this review has begun;
 - b. The Council and the CCGs should review currently commissioned services for carers to ensure that they are able to deliver the ambitions set out within the Strategy. With current commissioned arrangements expiring Sept 2020, a review of the Carers hub has already commenced.
 - c. The Council and the CCGs should consider how to strengthen relationships and joint working with the voluntary and community sector to improve collaborative working and to ensure that "All Together For Carers" becomes a reality in the coming years.
17. After taking into consideration the feedback received on the presentation, length and format of the Strategy the document has been significantly redrafted; noting the core information and priorities remain the same.
18. The Healthy Select Committee is being asked to endorse the draft Joint Carers Strategy: 'All Together for Carers' in preparation for presentation to Cabinet on 16th October 2019; with delegated decision to the Lead Member for Health, Care and Wellbeing for final sign off and implementation.
19. The request for the decision to be delegated to the Lead Member for Health, Care and Wellbeing to sign off and implement the strategy is to enable the relevant CCG Boards, to consider and endorse the joint strategy, which will be facilitated across

September and October 2019, as per the required CCG Governance arrangements.

20. In addition to endorsement of the joint strategy, The Healthy Select Committee is being asked to endorse the recommendation for development of a detailed evidence-based options appraisal for the future delivery of Carers Services, including engagement with impacted key stakeholders.
21. The Carers Hub, operated by People Plus was commissioned in 2015, to offer assessments and support to carers, as per The Care Act (2014). The service was commissioned jointly by Staffordshire County Council with Stoke on Trent City Council and the six CCGs to support carers of all ages, including Young Carers.
22. The service has been operating for four years and is now in its fifth and final year of the contract. Officers are in the process of conducting a service review and mapping The Carer's Pathway.
23. Three potential high-level options have been identified so far for Staffordshire's future carers offer:

Option One: Externally commission one or more 'provider(s)' to deliver carers assessments and support services;

Option Two: Bring carers assessments and support services in-house;

Option Three: Hybrid model – deliver some services in-house and commission one or more provider to deliver the remainder.
24. The evidence based options appraisal will be presented to Healthy Select Committee and Cabinet in February 2020 for consideration of the findings and subsequent recommendations for the future provision of services.

Link to Strategic Plan

The Programme links with the following:

- a. Leading for a Connected Staffordshire: The County Council Strategic Plan 2018-2022;
- b. The Health & Care plan for Staffordshire County Council;
- c. The Whole Life Disability Strategy

Link to Other Overview and Scrutiny Activity

The Programme has been presented to the Healthy Staffordshire Select Committee on multiple occasions.

The Carers Strategy has been presented to and considered by Staffordshire's health and Wellbeing Board on 2 separate occasions.

List of Background Documents/Appendices:

Appendix 1: DRAFT Adult Learning Disability 2022 Community Offer: The Future of Learning Disability Services directly provided by Staffordshire County Council: 18th September 2019 Cabinet Paper

Appendix 2: Adult Learning Disability 2022 Community Offer: The Future of Learning Disability Services directly provided by Staffordshire County Council – Community Impact Assessment & Supporting Executive Summary.

Appendix 3: DRAFT Carers Strategy: ‘All Together for Carers’

Appendix 4: DRAFT Carers Strategy – Community Impact Assessment & Support Executive Summary.

Contact Details

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